



RETURNS AND EXCHANGES FORM

ORDER DATE	ORDER NUMBER

QTY	ITEM NAME	DESCRIPTION	REASON CODE	EXCHANGE FOR SIZE

REASON CODES:

- 1. too big
- 2. too small
- 3. not as expected
- 4. quality
- 5. color
- 6. fabric
- 7. changed mind
- 8. item defective
- 9. incorrect item received

ELIGIBILITY FOR RETURNS & EXCHANGES

Items purchased from XOmandysue are eligible for a full refund if returned within 14 days of order delivery. Returns must be unworn, unwashed, undamaged, and unused with no signs of make up or pet hair. **Outlet** items are final sale and are not eligible for a refund or exchange. **Swimwear** must be returned with hygienic liner intact.

XOmandysue offers size exchanges for same items within 14 days of order delivery, contingent on the new desired size being in stock when your exchange is processed. You can note the new size you want in the Exchange Size column above. If we do not have the desired size in stock when we process your exchange, we will process a return instead.

HOW TO SEND BACK YOUR RETURN OR EXCHANGE

1. Print out this form and indicate whether you are returning or exchanging the item(s).
2. For exchanges, please indicate the new desired size.
3. Re-pack your item(s) in the bag or box you received them in, removing any existing shipping labels.
4. Mail your package via **USPS** to our return address:

XOmandysue
 PO BOX 15443
 Newport Beach, CA 92659

PLEASE NOTE: XOmandysue does not cover the cost of return shipping. Returns must be sent via **USPS** to arrive at our PO Box. XOmandysue is not responsible for undelivered returns or exchanges sent via other delivery services.